

# RonDell RESTORATION, INC. in Partnership with



and



## Earthquake Handling Accreditation

*For carrier adjusters: Completion of Class Meets the CA Department of Insurance Earthquake Training Requirement and is Valid for Three Years.*

*For individuals with IA licenses: You will also earn four (4) CA Department of Insurance CE Credits are upon completion.*

**When:** Tues., May 8, 2018 10:00 am - 4:30 pm **Check-In at 9:00 am**

**Where:** Diamond Bar Center

1600 S. Grand Avenue Diamond Bar, CA 91765

**Cost:** \$35.00 **Adjuster Price:** Includes Class Material, Lunch & Three-Year Certificate.

**How:** Register with Phil Roberts- **714-898-3655** or **phil@rondellrestoration.com**

**SPACE IS LIMITED, ON-SITE REGISTRATION IS NOT AVAILABLE.**

**Why:** As a result of the 1994 Northridge earthquake, California's Department of Insurance created a regulation requiring adjusters who investigate EQ claims to attend specific EQ claims handling training. Attendees who complete this class will earn an earthquake handling accreditation certificate that is valid for three years. The training complies **with the EQ Claims Handling curriculum required by the DOI**. Open discussion is encouraged on specific questions for personal lines and commercial exposures. We all know the big one is coming soon. This special EQ training session will make sure you know best practices for handling earthquake claims and documenting the file.

**Who:** Insurance Adjusters, Coverage and Defense Counsels, Agents and Brokers servicing insurance companies with investigating or identifying damage & repair costs.

**What:** The first part of the training will include an overview of earthquake science including concepts such as vibration, lateral movement and construction science. This section will also address the effects of earthquakes on various types of structures; Methods of segregating pre-existing damage from earthquake related damage; Strategies for determining the scope of repair; Possible methods of repair vs. replacement; and how experts can assist with adjudicating the loss. The presenter will illustrate all above points through the use of real-life case studies.

The second part of the training will review California Fair Claim Settlement practice regulations, safety in the field while providing inspections, the various programs designed to assist EQ victims, what to do when a late or supplemental claims arrives alleging EQ damage, determining what kind of expert is needed to assist with the investigation and mediation programs that are available to property owners.

### About the Instructors:

**Jim Perry** has worked as a property claims field adjuster and supervisor in Southern California for 30 years. Currently Jim serves as Vice-President in the Claims Support Group for Engle Martin & Associates, a national independent adjustment company based out of Atlanta, GA. Jim's local office is in Riverside, CA. E-mail: [jperry@EngleMartin.com](mailto:jperry@EngleMartin.com)

**George McCluskey** is a structural engineer at Envista Forensics. George has over 10 years of experience including building analysis, design, construction; evaluation of new and existing steel, concrete, masonry, and timber structures using various building codes; and, forensic-related experience in projects involving evaluation of earthquake, fire, and foundation damage to existing industrial, residential, and commercial structure. Email: [George.mccluskey@EnvistaForensics.com](mailto:George.mccluskey@EnvistaForensics.com)

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